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Acronis Backup

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Principal ICT Specialist - Infra at a transportation company with 501-1,000 employees

it_user158889

VALUABLE FEATURES

Image based backup, restore Windows based images quickly and on different hardware.

IMPROVEMENTS TO MY ORGANIZATION

Quickly restore backups with minimum fuss.

ROOM FOR IMPROVEMENT

GUI for management of backups. Using 11.5 more difficult with keeping on tabs with all backup schedules and status of backups, even when using the management console feature of the software.

USE OF SOLUTION

16 months.

DEPLOYMENT ISSUES

Yes, combining with Hyper-V host to backup Hyper-V Virtual machines.

STABILITY ISSUES

Yes performance issues were encountered whilst backups were performed, especially on large file servers.

SCALABILITY ISSUES

Due to having previous issues V10 installed, a straightforward upgrade could not be completed. Need to perform an uninstall of previous software first.



[Read 9 reviews of Acronis Backup](#)

CUSTOMER SERVICE AND TECHNICAL SUPPORT

3/5.

INITIAL SETUP

Yes to perform install on Hyper-V posed a number of challenges, needed to ensure VSS was operating properly was the main one.

IMPLEMENTATION TEAM

In-house.

OTHER SOLUTIONS CONSIDERED

No, as this has been used always with the organisation.

OTHER ADVICE

Evaluate product using their 30 day trial to ensure it meets the needs of backups and restore.

Learn more: [Read 9 reviews of Acronis Backup](#)