



# Adobe Connect

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Owner of Ace Learning and Consulting

it\_user734166

### WHAT IS MOST VALUABLE?

The chat box is awesome and encourages participation. The breakout rooms as well as the polls are useful. Though, the biggest thing is the ease of customizing the layout.

### HOW HAS IT HELPED MY ORGANIZATION?

Connect helped us move away from WebEx and use a tool more suitable for learning. We were able to craft a virtual learning culture.

### WHAT NEEDS IMPROVEMENT?

Perhaps some learning games that could be played virtually.

### FOR HOW LONG HAVE I USED THE SOLUTION?

Seven years.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No, but be aware there is a limit on participants based on your package.

### HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

A 10 out of 10.



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**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

WebEx is a great tool for meeting management, but did not create the learning environment we were looking for.

**HOW WAS THE INITIAL SETUP?**

Very straightforward.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Pick the solution package based on your participants.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

WebEx and GoToMeeting.

**WHAT OTHER ADVICE DO I HAVE?**

Ask to use a 30 day demo.

Learn more: [Read 2 reviews of Adobe Connect](#)