



Agile Manager [EOL]

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Business Analyst & Data Analyst at a financial services firm with 10,001+ employees

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WHAT IS MOST VALUABLE?

Being able to capture details.

HOW HAS IT HELPED MY ORGANIZATION?

Burn-up charts for visibility on progress and workload.

WHAT NEEDS IMPROVEMENT?

Understanding of “story points” and “velocity” Ease of using reporting/dashboard widgets Templates for imports, etc.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it for three months.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 10/10. Technical Support: 10/10.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Yes, and we switched because this tool is on our organisation’s strategic roadmap.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used an in-house team.

WHAT OTHER ADVICE DO I HAVE?

First determine what your needs are and then evaluate whether this tool can meet those needs.

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