



# AirMagnet Survey

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Engineer Radio Networks at a comms service provider with 501-1,000 employees

**it\_user528270**

### **WHAT IS MOST VALUABLE?**

The possibility to conduct both passive and active surveys at the same time (+ Spectrum integration) The possibility with Planner to customize the antennas (and use models that are not in the AirMagnet database)

### **HOW HAS IT HELPED MY ORGANIZATION?**

It's the essential tool for conducting an audit and identifying interference sources on a wireless network and improve the channel tuning.

### **WHAT NEEDS IMPROVEMENT?**

It would be great to have the possibility to use multiple floors on the same project (and not create a project for each map).

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have used it for two years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

I had some crash issues due to the wireless card driver.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

I have not encountered any scalability issues.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support is 8/10. I had one call with the support; they solved easily my problem.



[Read 3 reviews of AirMagnet Survey](#)

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

Before AirMagnet, I used free tools that didn't allow me to conduct an active survey.

**HOW WAS THE INITIAL SETUP?**

During initial setup, there were some difficulties recognizing the proxim 8494 using the AirMagnet driver, so the software wouldn't run (because the licence is tied to it).

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

No support = no upgrades: Take this into consideration.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

Ekahau is a good product, too, and more user-friendly, but AirMagnet is the reference.

**WHAT OTHER ADVICE DO I HAVE?**

Do all your surveys with two wireless cards.

Learn more: [Read 3 reviews of AirMagnet Survey](#)