



AirMagnet Survey

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Network Engineer at a university with 501-1,000 employees

it_user591867

WHAT IS MOST VALUABLE?

The passive survey tool is what we use the most. We use it to: Conduct wireless surveys of our wireless deployment. Verify or adjust wireless coverage within our environment.

HOW HAS IT HELPED MY ORGANIZATION?

The survey tool helps our department verify coverage areas and signal strength levels within campus buildings that have wireless network access available.

WHAT NEEDS IMPROVEMENT?

I would like to see a clearer representation of different power readings/levels when the survey tool renders heat maps.

FOR HOW LONG HAVE I USED THE SOLUTION?

We have been using this solution for three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I did not encounter any issues with stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I did not encounter any issues with scalability.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support was excellent. They are always very helpful.



[Read 3 reviews of AirMagnet Survey](#)

HOW WAS THE INITIAL SETUP?

The tool has a slight learning curve. AirMagnet has “how-to” videos that quickly teach you how to use the tool like a master.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It's worth the investment. The survey tool pays for itself.

WHAT OTHER ADVICE DO I HAVE?

Try out the tool. You will find out quickly that the AirMagnet survey tool is the most versatile tool out there.

Learn more: [Read 3 reviews of AirMagnet Survey](#)