



# Altaro VM Backup

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Owner with 51-200 employees

**it\_user221877**

### **WHAT IS MOST VALUABLE?**

Backup live VMs Backup to multiple locations Restore to a different Hyper-V host machine

### **HOW HAS IT HELPED MY ORGANIZATION?**

We do not have to install backup agents onto the virtual machines anymore. Also, disaster recovery is much more reliable for our customers.

### **WHAT NEEDS IMPROVEMENT?**

Being able to backup the actual host machine would be an improvement for us. Many SMBs do not have multiple machines, so if we could restore the host machine quickly, it would be an advantage.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I've used it for four years.

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

Not at all, deployment is straightforward.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Compared to the old days with tape backup software, I would say that Altaro Hyper-V backup is a product that, once installed, does not need much maintenance.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Not at all.



#### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: Their responses are always provided very quickly. Technical Support: I have not yet had to use tech support.

#### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

As stated above, we used typical tape backup solutions and image applications, and these were installed on the VMs. Altaro Hyper-V backup's price is very interesting and it is an easy solution when compared to the competition.

#### **HOW WAS THE INITIAL SETUP?**

It's straightforward. You are guided during the setup process with a couple of logical configurations to perform. It's hard to make a mistake.

#### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

We implement this solution for all of our clients.

#### **WHAT WAS OUR ROI?**

The amount of time spent on finding out why the customers backup solution fails has decreased, so they are more productive.

#### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

We have used a well-known product a couple of times but, that solution has become unstable these days. Also, it was a nightmare to for us to support and even their technical support did have problems solving issues permanently. It was not a cheap one either.

#### **WHAT OTHER ADVICE DO I HAVE?**

Install the trial version so you can see how easy it is.

Learn more: [Read 8 reviews of Altaro VM Backup](#)