



Apache JMeter

Review From A Customer



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Technical Leader with 501-1,000 employees

Pankaj Verma

VALUABLE FEATURES:

Almost all features provided by JMeter are helpful.

IMPROVEMENTS TO MY ORGANIZATION:

We have a solution called Service Quality Manager portal and is a web based solution to do service management. We do performance testing of this solution using JMeter. It allows us to simulate a load of concurrent users on our application and find out performance bottlenecks in the application.

ROOM FOR IMPROVEMENT:

Reporting feature can be improved to provide better test results.

USE OF SOLUTION:

We have been using JMeter for 5 years.

DEPLOYMENT ISSUES:

I did not encounter any issue while deploying JMeter.

STABILITY ISSUES:

I did not encounter any issue with stability.

SCALABILITY ISSUES:

Yes, While running with a large number of simulated users, sometimes we got thread exceptions and we restarted our testing simulation.



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CUSTOMER SERVICE:

As such there is no customer service provided by Apache for JMeter. This software is free to use under Apache licensing system.

PREVIOUS SOLUTIONS:

We tried BadBoy but it lacked features.

INITIAL SETUP:

Initial setup of JMeter is simple. A user can go ahead and start using it just by following it's documentation.

IMPLEMENTATION TEAM:

We implemented JMeter using our own in-house team.

ROI:

I am not sure yet.

COST AND LICENSING ADVICE:

As it is java based software an can run on any platform supporting JVM.

OTHER ADVICE:

I would suggest to verify one's own business need and evaluate certain parameters first like Feasibility and Reliability of Automation, Ease in maintenance of automated test cases, Time saving in Manual or Automated Testing.

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