



# AppPulse Suite

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Technology Consultant at a tech services company with 501-1,000 employees

it\_user270900

### VALUABLE FEATURES

FunDex User-flow screen: so you can see wherever you have been sending the applications. User Interface was easy. User response time. Analytics were useful. Crash Trail - Easy to understand and you see what there is enough of and have access to all the facts of your users experience.

### IMPROVEMENTS TO MY ORGANIZATION

The FunDex is a valuable feature for our organization. For example, if I am seeing user-points used by FunDex, and I understand what is missing, so using the FunDex code, I can identify where exactly the problem is and I can fix my application.

### ROOM FOR IMPROVEMENT

Enhanced Reporting Scheduling report (Email/SMS) On Premises solution instead SaaS User name/location tracking Snapshots Mobile App for AppPulse Response time drill down

### USE OF SOLUTION

We've used it for three months, and we are currently evaluating it as part of a PoC.

### DEPLOYMENT ISSUES

No issues encountered.

### STABILITY ISSUES

No issues encountered.

 **AppPulse Suite**

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**SCALABILITY ISSUES**

No issues encountered.

**CUSTOMER SERVICE AND TECHNICAL SUPPORT**

We haven't faced any issues.

**INITIAL SETUP**

It was straightforward.

**IMPLEMENTATION TEAM**

We implemented it in-house.

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