



# Arcsight Logger

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



User at a government with 201-500 employees

**reviewer955071**

### **WHAT IS OUR PRIMARY USE CASE?**

We use the on-premise deployment model. Our primary use case is for monitoring.

### **WHAT NEEDS IMPROVEMENT?**

In the next release, I want to see more intelligence.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have been using Arcsight Logger for three years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

We haven't had any crashes or bugs. It is stable.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Their technical support is good.

### **HOW WAS THE INITIAL SETUP?**

We have a support group that helps with this. The setup isn't easy. The deployment took a month.

### **WHAT OTHER ADVICE DO I HAVE?**

I would rate it an eight out of ten.

Learn more: [Read 5 reviews of Arcsight Logger](#)