



# ArcSight

# Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

---

## Review by a Real User

Verified by IT Central Station



Senior Security Analyst at a tech services company with 10,001+ employees

it\_user126648

### VALUABLE FEATURES

Scalability and Adaptability. By Scalability, I mean, the number of supported devices by ArcSight. You can make changes to the current deployment if required or add a new region in the scope by adding components of ArcSight. By Adaptability I mean, once the analysts see what can be achieved by utilizing the various resources of ArcSight, it motivates them to come up with new ideas and how to implement them. The interface is quite user friendly compared to other Vendors.

### IMPROVEMENTS TO MY ORGANIZATION

We could extract meaningful data of the billions of Security Events and relate it with the extra information we had for our assets.

### ROOM FOR IMPROVEMENT

Support from the vendor and pricing.

### USE OF SOLUTION

3 Years.

### DEPLOYMENT ISSUES

No

### STABILITY ISSUES

Yes, Oracle bugs mostly.

### SCALABILITY ISSUES

No.

### **CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Good.

### **PREVIOUS SOLUTIONS**

I have worked on multiple SIEM products. I work as a Senior Security Analyst and have a minimal role in deciding the solution. I only work where it is explicitly an HP ArcSight environment or deployment.

### **INITIAL SETUP**

Straightforward.

### **IMPLEMENTATION TEAM**

Through an in-house team.

### **OTHER ADVICE**

Best SIEM product but it's high on pricing and licensing.

[Read 10 reviews of ArcSight](#)