



Aurea CX Process

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Savvion (BPM) J2EE Developer at a tech vendor with 51-200 employees

Hardik Chavda

WHAT IS MOST VALUABLE?

Flexibility of development. Developer can use various JavaScript APIs for development. Most (or all) of the components are plug and play. Customization is easily achievable most of the time.

HOW HAS IT HELPED MY ORGANIZATION?

As mentioned above, it is more flexible than other products available in the market.

WHAT NEEDS IMPROVEMENT?

Performance.

FOR HOW LONG HAVE I USED THE SOLUTION?

More than five years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Yes, the servers are not as efficient as required.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Not as of now.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

8.75 out of 10 (as I am not aware of any more efficient product than this).



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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No. But I have worked on other solutions as well.

HOW WAS THE INITIAL SETUP?

Straightforward.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

I am not aware of the pricing and licensing issues, so I can't comment on it.

WHAT OTHER ADVICE DO I HAVE?

Just try this once and see.

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