



# Bamboo

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Software Development Consultant at a financial services firm with 1,001-5,000 employees

**it\_user277122**

### **WHAT IS MOST VALUABLE?**

Multiple build agents for both Windows and Linux Automatic branch building - same build plan for trunk and branches  
Connections with other Atlassian tools - JIRA and FishEye/Crucible

### **HOW HAS IT HELPED MY ORGANIZATION?**

We have many developer teams building in Java, especially our Continuous Integration team. Bamboo has proven its value for the teams.

### **WHAT NEEDS IMPROVEMENT?**

There are no areas that need improvement.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I've used it for seven years,

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

No issues encountered.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Once, with Java 6, there were some issues, but thanks to information from Atlassian support we changed to Java 7 and it works fine.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

No issues encountered.



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**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: I'm satisfied, 8/10. Technical Support: I'm satisfied, 8/10.

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We used CruiseControl, and we switched because of better functionality in Bamboo.

**HOW WAS THE INITIAL SETUP?**

It was straightforward, as the default agent and remote agents install out-of-the-box. Only some memory tuning was needed.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

We did it in-house.

**WHAT WAS OUR ROI?**

It's hard to say, the yearly license/support/maintenance costs are low in relation to the added functionality.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

I see no problem in paying for support, especially because licensing is remote agent based.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

CruiseControl Hudson

**WHAT OTHER ADVICE DO I HAVE?**

It's dependent on how many build teams you have. For small development sites, Hudson or Jenkins will suffice, I think. Because we're building our main applications in-house, we always choose supported and licensed tools.

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