



Barracuda CloudGen Firewall

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



IT Consultant - Network Admin at a financial services firm with 51-200 employees

it_user217800

WHAT IS MOST VALUABLE?

TINA tunnels Real time firewall logs GFI editor

HOW HAS IT HELPED MY ORGANIZATION?

It upgraded the previous Linux Clark Connect infrastructure and established proper site to site VPN tunnels for all offices across Canada and the US.

WHAT NEEDS IMPROVEMENT?

The GUI can be confusing and overwhelming at times.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it for two years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Initially we had some problems getting the TINA tunnels working, but after a while things went well. The support techs for the product were great.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 9/10. Technical Support: 9/10.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We used Clark Connects and we switched because the product was at its end of life and was no longer supported by the Linux community.

HOW WAS THE INITIAL SETUP?

Setting up the BGRP routing protocol was a bit confusing but otherwise not so much. The ability to create the shell of the gateways before deployment on the NG management made things fairly straight forward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We did it in-house.

WHAT WAS OUR ROI?

It has offered improved network monitoring and intrusion prevention which we otherwise had none of. The office was under constant spamming by Chinese and Russian IP sub-nets and at one time the exchange server was covertly hijacked as an SMTP relay. The NG gateways helped mitigate these issues.

WHAT OTHER ADVICE DO I HAVE?

If you have an issue call support. If you're a Cisco net tech prepare for different terminology and network design.

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