



# BeyondTrust Endpoint Privilege Management

## Review From A Customer



## BeyondTrust Endpoint Privilege Management

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From IT Central Station, the leading review site for enterprise technology solutions.

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### Review by a Real User

Verified by IT Central Station



**Star Tseng**

Senior Technical Consultant at a tech services company with 1,001-5,000 employees

#### **WHAT IS OUR PRIMARY USE CASE?**

We use it for the password management (of privileged password management).

#### **WHAT IS MOST VALUABLE?**

Privileged password management.

#### **WHAT NEEDS IMPROVEMENT?**

It should support XWindows Remote Desktop Access Protocol for Linux/Unix. I would like more connectors for other security software/systems. A password is needed to access their security systems.

#### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Less than one year.

#### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

No stability issues.

#### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

It scales easily.

#### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

I would rate their technical support as a nine out of 10. I have a technical support contact in Singapore.



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### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We did not previously use another solution.

### **HOW WAS THE INITIAL SETUP?**

The initial setup was easy.

### **WHAT OTHER ADVICE DO I HAVE?**

For a Windows/Linux/Unix mixed environment, it is a good product to management privilege account passwords to prevent security breaches.

Learn more: [Read 6 reviews of BeyondTrust Endpoint Privilege Management](#)