



BMC Helix Discovery

Review From A Customer

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Review by a Real User

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WHAT IS OUR PRIMARY USE CASE?

We use the tool to deliver our Configuration Management service - asset discovery and service modelling.

HOW HAS IT HELPED MY ORGANIZATION?

Accuracy and clarity are vastly improved for the service lines. We have built the tool to a point where we are considered the primary source of asset data within the company.

WHAT IS MOST VALUABLE?

Start anywhere application modelling brings a fantastic opportunity for users to see what is where and talking to what with little understanding of the tool and/or the service they are looking at.

WHAT NEEDS IMPROVEMENT?

Management of its own application infrastructure and integrations with other BMC tools. Also, a review of end of life data would be nice.

FOR HOW LONG HAVE I USED THE SOLUTION?

More than five years.

Learn more: [Read 2 reviews of BMC Helix Discovery](#)