



Bromium

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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Toby Cruz

Senior Program Manager Office 365 at a pharma/biotech company with 1,001-5,000 employees

HOW HAS IT HELPED MY ORGANIZATION?

It has prevented thousands of potential threats by encapsulating them within its own vSentry container, thus providing overall protection and integrity of the operating system.

WHAT IS MOST VALUABLE?

Office and PDF Micro VM protection.

WHAT NEEDS IMPROVEMENT?

It still needs to mature a bit. There are many tweaks and adjustments required in the Enterprise Controller. We had to work with the vendor to include them in its service roadmap. However, Bromium is very accommodating when it comes to new development requirements.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

At first we encountered stability issues. The client side impact was heavy, Bromium requires at least 4GB of memory to operate correctly, and initially the client performed an initialization very frequently, which caused performance issues to the end users for about 30 mins per. This was later corrected in subsequent versions by working with Bromium.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No scalability issues. We deployed the software to 50,000+ workstations and endpoints, VMs were OOS.



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HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Eight out of 10.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

No previous solution.

HOW WAS THE INITIAL SETUP?

Complex. There were many configurations that needed to be worked out with the vendor. The setup required hands-on assistance from Bromium.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

We had a special arrangement, due to the scale of our deployment being the first of its kind with Bromium.

WHICH OTHER SOLUTIONS DID I EVALUATE?

I was not part of this process.

WHAT OTHER ADVICE DO I HAVE?

Understand your current setup and the limitations of your network and endpoints. Perform quality evaluations and metric analysis, then establish your use cases to review during a pilot, before moving into production. I did not find this to be an out-of-the-box solution, it required planning and alignment across many groups.

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