



CA OPS/MVS Event Management and Automation

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Mainframe System Software Support at a financial services firm with 5,001-10,000 employees

it_user493992

WHAT IS MOST VALUABLE?

System State Manager (SSM) and the RDF, EPI, POI REXX functions and commands Global variables MSF OPSLOG Archive capabilities

HOW HAS IT HELPED MY ORGANIZATION?

After implementing SSM, we dropped our IPL time from 40 minutes via manual commands to eight minutes via SSM.

WHAT NEEDS IMPROVEMENT?

Use something other than CCI for external communications.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using it 20+ years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I have not encountered any stability issues; very stable product.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I have not encountered any scalability issues; very scalable.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support gets the highest rating; always knowledgeable and good response time.



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[Read 10 reviews of CA OPS/MVS Event Management and Automation](#)

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I did not previously use a different solution.

HOW WAS THE INITIAL SETUP?

Initial setup was very straightforward.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Before choosing this product, I evaluated BMC Control products, IBM.

WHAT OTHER ADVICE DO I HAVE?

Make sure to allocate enough space for the OPSLOG and for the global variables.

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