



CA Service Virtualization

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Automation QA Specialist at a retailer with 1,001-5,000 employees

Manpreet Singh

WHAT IS MOST VALUABLE?

Supports lots of middleware technologies. Good virtualization tool.

WHAT NEEDS IMPROVEMENT?

They can improve their front end testing features.

FOR HOW LONG HAVE I USED THE SOLUTION?

6+ years

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We once faced issues when we moved from 4.2 to 4.7 or 5. They completely changed the UI and their is very little support for backward compatibility.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Excellent. Technical Support: Good.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I like working with the CA Service Virtualization product, so I'll stick with it. Given a chance I would like to work on Parasoft and Green Hat as well.



CA Service Virtualization

[Read 10 reviews of CA Service Virtualization](#)

HOW WAS THE INITIAL SETUP?

I've been using CA Service Virtualization for the last 6 years, I am quite happy with the performance and how it developed over the years. Unlike other tools, the set up of CA Service Virtualization is quite easy and self-explanatory.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We implemented using a vendor team which was very talented.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Green Hat and Parasoft.

WHAT OTHER ADVICE DO I HAVE?

The features are really good in the middleware testing world. It supports lots of technologies. I would strongly recommend this tool for Automation and Virtualization. It's a good tool for QA developers.

Learn more: [Read 10 reviews of CA Service Virtualization](#)