



# CA Service Virtualization

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



SOA Test and Service Virtualization  
Consultant at a tech services company with  
10,001+ employees

**it\_user516042**

### **WHAT IS MOST VALUABLE?**

Service virtualization (the virtual services created): Virtual service models are very well described and hence able to understand properly. Record and playback Creating VS from the DevTest console Magic string and data de-sensitization and model healing Reusing raw traffic files Wide range of protocol support, such as HL7 and many others

### **HOW HAS IT HELPED MY ORGANIZATION?**

This product helps some of our customers achieve agility and delivery effectiveness.

### **WHAT NEEDS IMPROVEMENT?**

The overall installation architecture should be simplified. There are so many components involved in the overall installation and the starting process. They should be made internal, such as: Enterprise Dashboard Registry Portal Broker VSE Instead of all these being manual and optional, they should be compulsory, internal processes.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have used it for four years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

I did not encounter any stability issues, as such.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

I have not encountered any scalability issues.



## CA Service Virtualization

[Read 9 reviews of CA Service Virtualization](#)

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support is 8 out of 10.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

I previously used a different solution, just to explore it. As a services organization, we need to have hands-on experience with different products, so that we can give different customers our point of view.

### **HOW WAS THE INITIAL SETUP?**

Initial setup was straightforward.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

This is the first product in the line that we have used.

### **WHAT OTHER ADVICE DO I HAVE?**

I always recommend this tool.

Learn more: [Read 9 reviews of CA Service Virtualization](#)