



# CA SSO

# Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Design Engineer at a financial services firm  
with 1,001-5,000 employees

it\_user558633

### WHAT IS MOST VALUABLE?

This solution is meeting our requirements for all of our applications. The newer version supports Grid Authentication.

### HOW HAS IT HELPED MY ORGANIZATION?

This tool helps our organization with multiple applications. The solution is meeting the requirements and it is easy to use.

### WHAT NEEDS IMPROVEMENT?

We are looking forward to implementing the uptime automation that was mentioned in the roadmap. We will go with the upgraded tool. Once CA has finalized the cases that we have brought to them, it will be a better product to use.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

In terms of stability, it's good.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability is good.

### HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We have used technical support. We used them for a few cases we had during our upgrades. Anytime we need help with troubleshooting, we normally use support. We have spoken with them and they are good. They provide us with the proper solution for most things.

### WHAT OTHER ADVICE DO I HAVE?

This is a product that I would recommend.

Learn more: [Read 8 reviews of CA SSO](#)