



CA Workload Automation

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Staff Systems Engineer at a financial services firm with 10,001+ employees

StaffSys83e6

WHAT IS OUR PRIMARY USE CASE?

Enterprise job scheduling.

HOW HAS IT HELPED MY ORGANIZATION?

It has helped to simplify cross-dependency between MVS and Open systems jobs. Also adding new agents is easy, scheduling is easier and faster.

WHAT IS MOST VALUABLE?

Enterprise cross-platform scheduling MVS scheduling We have couple of hundred thousand jobs scheduled monthly via ESP so it is critical.

WHAT NEEDS IMPROVEMENT?

Reduce the number of operational files. This would make the job of a system programmer supporting ESP easier. In the present design, there are too many operational files to maintain.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues with stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues with scalability.



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HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I would rate them nine and a half out of 10. CA technical support is doing a great job.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

We had to choose an alternate scheduling tool.

HOW WAS THE INITIAL SETUP?

It is relatively simple.

WHAT OTHER ADVICE DO I HAVE?

Great tool, excellent technical support, stable product.

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