



Chatter

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Marketing Manager with 201-500 employees

it_user195438

WHAT IS MOST VALUABLE?

Comment, share, use hashtags.

HOW HAS IT HELPED MY ORGANIZATION?

It is now possible to share information instantly with all the company without sending emails, but also looking for a topic using the search function.

FOR HOW LONG HAVE I USED THE SOLUTION?

3 years

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No big issues apart from the Desktop Download as some users were simply not able to do it.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

None

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

None

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 10/10 Technical Support: 10/10



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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

None

HOW WAS THE INITIAL SETUP?

Straightforward

WHAT ABOUT THE IMPLEMENTATION TEAM?

In-house

WHAT WAS OUR ROI?

High

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Free of charge

WHAT OTHER ADVICE DO I HAVE?

If you plan to use Chatter, then you may want to use Content (document management) as well. Just be aware that price could be a problem in this case.

Learn more: [Read 0 reviews of Chatter](#)