



Check Point Virtual Systems Review From A Customer



Check Point Virtual Systems

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



CTO at a healthcare company with 10,001+ employees

reviewer1033941

WHAT IS OUR PRIMARY USE CASE?

We use this solution as our perimeter firewall.

WHAT IS MOST VALUABLE?

The most valuable feature for us is the cluster support. We have been using this for a long time, so it is not a feature from the latest version.

WHAT NEEDS IMPROVEMENT?

We would like to be able to scale out such that we can increase performance within a cluster with more active nodes. Our biggest complaint concerns the high resource usage for IDS/IPS, as we cannot turn on all of the features even with a recent hardware upgrade. A great enhancement for this solution would be an active-active or multi-active scalability. As we need to fulfill higher bandwidth demands due to increased cloud usage and research-driven data exchange, we might need to look for other vendors with more competitive pricing.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using this solution for two years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

This is a stable solution. Six months ago, we updated our version to the most recent one.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability of this solution is limited, which is why we have started looking for alternatives. Currently, we have about twenty-thousand users.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support for this solution is good. They have a quick response and the solution was available within a short period.

IF YOU PREVIOUSLY USED A DIFFERENT SOLUTION, WHICH ONE DID YOU USE AND WHY DID YOU SWITCH?

We did not use another solution prior to this one.

HOW WAS THE INITIAL SETUP?

This initial setup of this solution is complex. The preparation for deployment took two days, and the deployment itself took about two hours. We have three staff who are responsible for maintaining the firewall, although there are more tasks that they handle, in addition to it.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We enlisted the help of a service provider to assist us with the implementation.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The price of this solution could be improved. We pay approximately €150,000 (\$166,000 USD) per year. We receive four days of support every year from our service provider before we have to contact Check Point.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We did not evaluate other options before choosing this solution, although we are currently considering alternative solutions from Forcepoint and Fortinet.

WHAT OTHER ADVICE DO I HAVE?

My advice for anybody who is considering this solution is to start by identifying high-bandwidth use cases. If you have any, and you have a high-security requirement, then I suggest considering other options. This is a secure and reliable solution for us, although we are a bit disappointed with the limited scalability and resource consumption. I would rate this solution an eight out of ten.

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