



Chef

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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Manager at ZS Associates

Ijaz Hussain

WHAT IS OUR PRIMARY USE CASE?

Our primary use case of this solution is for the orchestration of the service deployment, and integrations. Earlier, we had it on-prem but now it's totally on AWS cloud. AWS cloud is easier to use, and changing and refitting the architecture solutions is very easy.

HOW HAS IT HELPED MY ORGANIZATION?

This solution has improved my organization in the way that deployment has become very quick and orchestration is easy. If we have thousands of servers we can easily deploy in a small amount of time. We can deploy the applications or any kind of announcements in much less time. We started using the AWS services, for example, Opsware. Whatever recipes we have written in SAP, we can use the same recipe in Opsware. Moving from one to the other is almost no work.

WHAT IS MOST VALUABLE?

The most valuable features for us would be the writing of the recipes. Any business can write the recipe based on their deployment, it's not like we have to follow a specific path. AWS Marketplace gives you a sense of authentic products. Since AWS does its own checks on the marketplace products it's kind of a sense of relief that something will not be problematic.

WHAT NEEDS IMPROVEMENT?

I would rate this solution a nine because our use case and whatever we need is there. Ten out of ten is perfect. We have to go to IOD and stuff so they should consider things like this to make it a ten.

FOR HOW LONG HAVE I USED THE SOLUTION?

Three to five years.



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WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It's quite stable, we hardly see surprises. Its deployment is very smooth.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We have many applications and each one has its own cluster of the servers. We have more than a hundred servers and a couple of clusters which is a big environment. We use SAP and they help us.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

If we need technical support we raise an AWS ticket and someone from the technical support team helps us. If we hit a roadblock we have to go out beyond AWS support which is fine.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

The reason that we chose this solution is because it's more effective and it gives us the ability to do the customization that we would like to do. It's also more versatile in the way that we can deploy using this tool, not only on Cloud but at the same time on-prem as well. It's more powerful.

WHAT WAS OUR ROI?

We see ROI from saving a lot of time and that our deliveries are now on time. Also, we save the amount of time we take to deploy and make any changes in the deployment and in expediting service. The amount of time invested there is less which in turn we can invest in some other work. So our ROI is speed.

WHAT OTHER ADVICE DO I HAVE?

I would rate this solution a nine because it's simple, easy to use, more versatile, and most importantly, it can handle the hundred thousand servers at the same time very easily and almost in no time. It depends on the enterprise need, but I would advise someone considering this solution that if you want to have very heavy or big clusters this is a product you can trust for deployment and it's smooth. You can create your own custom recipe which in other products, I would say is only partially there and depends on the different types of applications. Not all applications have the same deployment and orchestration patterns and most of the SAP deployment credits are covered.

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