Cisco ACI

Review From A Customer

Cisco ACI

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station

Network Architect at Air France

Stephane Deroch

WHAT IS OUR PRIMARY USE CASE?

Our use case is to change our network architecture and install new free data centres for our company.

HOW HAS IT HELPED MY ORGANIZATION?

It has been able to transverse all the processes between two companies merging into one: Air France and KLM.

WHAT IS MOST VALUABLE?

I have found the SDN features to be the most valuable.

WHAT NEEDS IMPROVEMENT?

The product needs to be more visible on the Internet and have the ability to be integrated into more software developments. For example, with Amazon, you can click and deploy SDN with firmware, but not with SDI. It needs simpler process to be deployed everywhere. The Multi-site is not easy to use. While Cisco has plans to change this going forward, for now, it is complex.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is very stable.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

It is really scalable. It is the most scalable product that I have tried. We have been one year on the project and it is very scalable. We have tested it in our data centres, and it's easy to add more automation processes.

Cisco ACI

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I would rate the technical support as an eight out of ten, because it can be very difficult to find the right person to provide us answers. Our project needs a lot of knowledge with very complex solutions.

HOW WAS THE INITIAL SETUP?

It has a very complex setup, because it is a complex solution. However, we have a great level of knowledge.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used Cisco directly and an integrator. We had very good experiences with both of them.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated Cisco ACI vs VMware. Now, I don't want to switch to another solution. I want to use this one, because it is the only solution that we tried for our use cases to unclog holes, resources, and work loads.

WHAT OTHER ADVICE DO I HAVE?

It is a very good solution to improve architecture. Read the literature.

Learn more: [Read 64 reviews of Cisco ACI](#)