



Cisco ASA NGFW

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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ICT Manager with 1-10 employees

ICTmanager56485
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WHAT IS OUR PRIMARY USE CASE?

We use it to protect the perimeter of the network.

HOW HAS IT HELPED MY ORGANIZATION?

It is reliable, and does the job that it is supposed to be doing.

WHAT IS MOST VALUABLE?

IPS Antivirus IP filtering

WHAT NEEDS IMPROVEMENT?

it is not very user-friendly for the administration.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

The Cisco solution that we have now is very stable. That is why we are interested in continuing with the Cisco solution and upgrading to the next generation.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

It can be used by multiple users.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We use the technical support of Cisco through a partner, so I do not have direct access to the Cisco IT technical support.



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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We just shortlisted Cisco and Fortinet.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We needed a Cisco technician to do the initial setup. We had to outsource the implementation.

WHAT OTHER ADVICE DO I HAVE?

We need to upgrade our security requirements due to the new security requirement applicable in Europe (from GDPR) and the cyber security guidelines for our vessel (we are a US shipping company). Most important criteria when selecting a vendor: familiarity, reliability, and price.

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