



# Cisco Cloud Services Router

## Review From A Customer



## Cisco Cloud Services Router

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From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Project Manager at a retailer with 10,001+ employees

**ProjectM702c**

### **WHAT IS OUR PRIMARY USE CASE?**

The primary use case is routing ingress traffic to various VPCs.

### **WHAT IS MOST VALUABLE?**

The stability and history that it has working successfully on AWS. Also, AWS highly recommends this product.

### **WHAT NEEDS IMPROVEMENT?**

The ease of use within the AWS environment needs to improve. Sometimes, it is very esoteric in how you use it. Therefore, you have to learn to use it, then you are able to.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Less than one year.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

It handles stress very well. We have not reached a point of needing to worry about its capabilities.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

The product scales very well. The size of our environment is three VPCs and about 30 EC2 instances.

### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Our contacts within Cisco were available for us for technical support, so that has work out fine.



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### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Purchasing it through the AWS Marketplace was very simple. We went through the AWS Marketplace because it was the easiest way to get the product up and running very quickly. The price is a little high, more than what we wanted to pay. This is one area where we would like to understand how the price could be brought down a bit more.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

This product is highly recommended by AWS, so we did not consider other products.

### **WHAT OTHER ADVICE DO I HAVE?**

It offers exactly what we need. It was easy to get up and running. The support was available when we needed it. Ultimately, it is just a very expensive product. Make sure you scale at the right level that you are at for the products that you need, including this one. We use the AWS and on-premise versions of the product. They compare very well. The AWS version offers quite a bit of functionality. Luckily, we have had team members who are familiar with the CSR on-premise version and are able to use that on the AWS version. It has worked out very well for us. The integrations are abstract, so we haven't had any issues with integrating it directly. It is a router.

Learn more: [Read 9 reviews of Cisco Cloud Services Router](#)