



Cisco Meraki Systems Manager (MDM+EMM)

Review From A Customer



Cisco Meraki Systems Manager (MDM+EMM)

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Co-Founder at a tech services company with 51-200 employees

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WHAT IS MOST VALUABLE?

Systems Manager is another cloud service from Cisco Meraki that helps you to manage all the devices in your organization. You can deploy apps to all your devices around the world in a few clicks and in a few minutes.

HOW HAS IT HELPED MY ORGANIZATION?

My employees have more secured devices. I can control what they can do with their enterprise devices, make a full and remote maintenance, install apps, upgrade apps, upgrade devices, etc.

WHAT NEEDS IMPROVEMENT?

Geofency polices are great, but it depends on how the device has the localization services configured. If the device is not getting the right GPS position, Geofency polices will fail.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using it for about two years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

With Apple devices, it is perfect thanks to DEP. With Android and Windows, you can enroll devices via mail and it's very easy.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

The Cisco Meraki cloud is very stable; I haven't had any problems with the stability of the service.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability of this MDM is perfect. You can add all the devices you want, and you only need to tag them to apply polices.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Customer service is very good. Technical Support: Technical support provides great service; you can open tickets yourself or call a phone number.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I tried AirWatch; it's more expensive and more difficult to use and configure.

HOW WAS THE INITIAL SETUP?

The initial setup is very easy.

WHAT ABOUT THE IMPLEMENTATION TEAM?

My implementation was through nData Systems.

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