



Cisco Wireless

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Claudio Rosa

System Engineer at a mining and metals company with 10,001+ employees

WHAT IS MOST VALUABLE?

Mobility device support. It can provide support for real-time applications, such as VoIP and Video Conferencing over wireless infrastructure.

HOW HAS IT HELPED MY ORGANIZATION?

For industrial IT (sensors, programmed logical controllers, trains, ports, mines) and IT for offices, we can support real-time information, reducing risk for people, speeding up time to market and giving real-time access to information and communications.

WHAT NEEDS IMPROVEMENT?

This is a good product but some basic configurations were missed such as: The bind configuration between a physical port and an IP address Health check for authentication/authorization server.

FOR HOW LONG HAVE I USED THE SOLUTION?

Three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Seven out of 10. They are slow to answer.



[Read 32 reviews of Cisco Wireless](#)

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

Yes. We switched due to company decisions.

HOW WAS THE INITIAL SETUP?

Complex. The solution works for beginners with basic implementations.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It is an expensive solution.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Yes, Aerohive and Aruba.

[Read 32 reviews of Cisco Wireless](#)