



Control-M

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Consultant at a tech services company
with 1,001-5,000 employees

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WHAT IS MOST VALUABLE?

Control-M has a huge number of features, including: Cross-platform support Integration with applications such as Oracle, SAP, FTP, Hadoop, JMS, and many others. A GUI with various filter options that allows you to manage jobs from one screen. Add-ons such as BIM, Reporting Facility, and Forecast. Automated error handling allows you to define actions to be taken depending on the exit status of a job. Web-based and mobile applications allow you to manage Control-M from anywhere.

HOW HAS IT HELPED MY ORGANIZATION?

Before implementing Control-M, SAP or FTP related jobs were triggered using scripts. With Control-M, these jobs can be triggered using modules already integrated into Control-M, reducing team effort. Also, Forecast and BIM give us a clear picture of batch job deadlines and alerts us of schedule overruns.

WHAT NEEDS IMPROVEMENT?

The cost of Control-M is a major factor. It is difficult for small-scale organizations to use Control-M as a solution.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using Control-M for 10+ years and have no issues to date.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We have not encountered any stability issues. Control-M provides a highly stable environment. Fix packs are released regularly and immediately upon discovering bugs.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We did not encounter any scalability issues. Control-M can handle multiple servers, multiple cross-platform agents, and a large number of jobs easily.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

BMC technical support is great. I rate it 10 out of 10. We have received immediate help with issues.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Previously, job scheduling was done internally using a SAP scheduler, Windows Task Scheduler, and cron. However, they all had limitations and we needed a single interface to handle different types of scheduling.

HOW WAS THE INITIAL SETUP?

Initial setup and installation of Control-M does have challenges, but BMC has good technical support. Related documentation is also available online. Once you are familiar with these, setup becomes straightforward.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Pricing is somewhat on high side. But it's recommended for bigger organizations.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated AutoSys and IBM Tivoli Workload Scheduler, but they didn't offer anything close to the functionality that Control-M offers.

WHAT OTHER ADVICE DO I HAVE?

If you need a one-stop solution for all your automation needs, Control-M is your answer.

Learn more: [Read 20 reviews of Control-M](#)