



Control-M

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



**Oscar Omar
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Business Service Management Architect at a tech consulting company with 1,001-5,000 employees

WHAT IS MOST VALUABLE?

High availability through software, supported by an Oracle RAC with ASM, is a valuable feature. In operation, it is fantastic.

HOW HAS IT HELPED MY ORGANIZATION?

My clients are happy; the comment that gets repeated is, "Control-M is a very stable tool".

WHAT NEEDS IMPROVEMENT?

The web console consumes resources to my "high" point of view. Thinking about a totally web management environment is an opportunity for improvement.

FOR HOW LONG HAVE I USED THE SOLUTION?

Operator = 2 years Scheduling = 3 years Administrator = 3 years

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Implementation was easy and quick.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We have not encountered any stability issues. BMC Control-M is very stable in any version.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

BMC Control-M is an easy-to-run, scalable, robust platform or architecture tool.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Customer service is the best. Technical Support: Technical support is the best.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Previously, I had version 8, and I migrated to version 9 because of its high availability functionality.

HOW WAS THE INITIAL SETUP?

You cannot be an airplane pilot without education; with the right education and training, the solution does what it has to do and makes it fantastic.

WHAT ABOUT THE IMPLEMENTATION TEAM?

Providers implemented it; they were excellent.

WHAT WAS OUR ROI?

I cannot mention ROI.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

A good product always has a cost. I think the cost supports the efficiency of the product.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Before choosing this product, we did not evaluate other options.

WHAT OTHER ADVICE DO I HAVE?

Is a very good option for the WLA tasks within a company. There is a lot of information on the internet for it. Analyze the costs vs the benefits and if you have the option to invest in a solution that gives you automation of almost everything in IT, acquire it. You will not regret it.

Learn more: [Read 20 reviews of Control-M](#)