



Control-M

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Control-M Workload Admin at a financial services firm with 5,001-10,000 employees

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WHAT IS MOST VALUABLE?

Product is intuitive, you can start working with it and figure out the basics pretty quickly. The built in modules (examples: File Transfer, Database, File Watcher etc.) help eliminate custom built scripts which accomplish the same thing.

HOW HAS IT HELPED MY ORGANIZATION?

One big example I can think of is the availability of the Self Service plug-in. The non scheduling IT users or business users will actually be able to have insight into their automated job flows which is a feature that we never had before.

WHAT NEEDS IMPROVEMENT?

Quicker adoption of the newest versions of the product by all would help work out the bugs sooner.

FOR HOW LONG HAVE I USED THE SOLUTION?

4 and a half years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I have not encountered any stability issues.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Mostly on our end, as we grow learning how to properly increase resources of the distributed servers and spread out the workload.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: I've been happy not only with the customer service overall but also the speed with which I am contacted after submitting a case. Technical Support: The level of technical support for Control-M continues to meet my needs.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

CA Workload Scheduler, archaic, not intuitive, lack of features.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In house.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Price is based on how many jobs come into the scheduler each day (not executions) across all your different environments.

WHICH OTHER SOLUTIONS DID I EVALUATE?

This evaluation was done a year or two before I started working with the product.

Learn more: [Read 20 reviews of Control-M](#)