



Dell EMC

Dell Boomi AtomSphere

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Specialist - Enterprise Integration at a tech services company with 1,001-5,000 employees

it_user643635

WHAT IS MOST VALUABLE?

I really appreciate the on-the-go access through the browser and the B2B integration.

HOW HAS IT HELPED MY ORGANIZATION?

It is mainly a carrier and it provides an integration platform as a service. This, in itself, provides the solution for an easy and mature way to communicate.

WHAT NEEDS IMPROVEMENT?

They should create a custom connector option. With this, they could improve where the user can create the connector, based on their usage.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using it for five years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

There were some issues with logs and integration in terms of the size of the messages.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

There were issues with the size of the logs generated. They need to improve the code.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support was good.



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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I have worked with ESBs, such as MuleSoft. However, based on the usage and the end-user requests, we moved to Dell Boomi.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The Platinum package is good for licensing, but I'm not sure about the cost and improvements.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated alternatives.

WHAT OTHER ADVICE DO I HAVE?

It's a good product and easy in terms of development.

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