



Dell EMC

Dell EMC PowerMax NVMe Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Regional Alliance Manager at a tech services company with 10,001+ employees

Elias Riveros Malky

WHAT IS OUR PRIMARY USE CASE?

We use it for tying in high-end analytics services. PowerMax has some tiers which make a difference between the use of the data for our customers. All Dell technologies Solutions have tiers with faster hard disks. This one has special tiers to grant another level of data. That's why we use PowerMax and NVMe technology. It is best for block storage.

HOW HAS IT HELPED MY ORGANIZATION?

SAP and Oracle Database are on PowerMax. Most of our critical services are on it. We use SRDF, which is a software. You can utilize the storage. It's very good, because you can make a stretch faster between two data centers.

WHAT IS MOST VALUABLE?

The analytics and transactional data are its most valuable features. With PowerMax, you don't have to buy new storage, like with the older VMAXs. It is efficient and very simple for our administrators to use.

WHAT NEEDS IMPROVEMENT?

I would like NVMe to be end-to-end in the next release. Right now, it is not end-to-end.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is a high-end storage. It is never down. This high-end technology is designed for mission-critical operations, where systems can't go down or it will affect a business' reputation and/or revenue.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

With these type of high-end technologies and their uptime, there is no need to contact support.



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HOW WAS THE INITIAL SETUP?

Compared to VMAX, the initial setup is very easy. Setting up VMAX was a pain versus PowerMax, which was simple and efficient. To migrate the data from VMAX to PowerMax, we used SRDF. It was fast. In some cases, we used VPLEX.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used both an integrator and reseller to assist with the deployment.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The cost is expensive. While VMAX now has good pricing, PowerMax is a little expensive.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Our solution is focused using Dell technologies.

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