



Dell EMC

# Dell EMC SC Series

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Senior IT Infrastructure Manager at a consultancy with 1,001-5,000 employees

**Infrastr69c7**

### **WHAT IS OUR PRIMARY USE CASE?**

We are heavily virtualized and it is used for the storage. It's performing well, we have had no issues to date.

### **HOW HAS IT HELPED MY ORGANIZATION?**

It has improved our organization because before, we had the storage in silos. This solution allowed us to consolidate into a single Compellent system. That helped us to maximize our management greatly.

### **WHAT IS MOST VALUABLE?**

The most valuable feature is the ability to replicate. We are running a financial company and it needs to be available 24/7. We can't afford any downtime. The response time is also great.

### **WHAT NEEDS IMPROVEMENT?**

We've had failures with disks, but no downtime. We were able to change them before they caused a problem.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Three to five years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

It is a stable solution. We haven't had any downtime.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

It can scale. We actually added a different chassis to it during the time we were using it.



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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support was responsive, we got to the right person. We have never had a problem with them.

### **IF YOU PREVIOUSLY USED A DIFFERENT SOLUTION, WHICH ONE DID YOU USE AND WHY DID YOU SWITCH?**

We were using EqualLogic before we went to the SC Series. We switched because we had them in silos so we needed to consolidate. When we select a vendor, our most important criteria is that we should be able to depend on their product. Absolutely no failures. Uptime is most important.

### **HOW WAS THE INITIAL SETUP?**

I wouldn't say the setup was straightforward. It was complex, but it was manageable at the same time.

### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

The solution is affordable. We bought an entry-level solution and, for the price and the amount of storage that we got, we consider it a deal.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

We are a Dell EMC shop, so we always go with Dell EMC and VMware as we have never been in a situation where we were unable to find a Dell product that suited our requirements perfectly.

### **WHAT OTHER ADVICE DO I HAVE?**

If you don't have a SAN infrastructure, this is a great one, a great entry-level SAN to start with. We are actually moving on to a vSAN. Within the next two months, we won't be using the SC Series anymore and will be migrating away from it to a vSAN. There were no problems with the SC Series, we just wanted to implement a hyperconverged system. The SC Series performed the functions we needed it to perform.

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