Dell EMC Unity

Review From A Customer

Review by a Real User

Verified by IT Central Station

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WHAT IS OUR PRIMARY USE CASE?

The primary use case is for our reporting environment, business intelligence and analytics. We run our Oracle and SAS-based applications on it right now. The performance is sufficient and we don't have any complaints about it.

HOW HAS IT HELPED MY ORGANIZATION?

It runs our business analytics environment, so it improves reporting performance, how they pull data.

WHAT IS MOST VALUABLE?

For our environment just having a solid, running box is really sufficient. The administration of it is fine. For the most part, it is easy to manage. There is not a lot that you really need to change, there is not that much you really need to do.

WHAT NEEDS IMPROVEMENT?

The Active Directory integration isn't very good, it is kind of limiting. It's okay.
When you get into more advanced storage administration, it's really hard to find that stuff, but those situations are few and far between, so it's not that relevant. Also, I called about an issue where I couldn't get VVOLs registered. It turns out it is a bug in the code and that there is no information about when it will be fixed. It's just not going to work. I was a little miffed about that, especially getting more into VVOLs with Pure Storage, but it is what it is. I would like to see better support for VVOLs and a less hokey AD-integrated login. Those are probably the two things that bug me the most.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I haven't had any issues with stability. We did an upgrade not that long ago and that was a little rough. They uploaded the firmware and it seems it was corrupted. When they went to go live with the upgrade process they had to re-download it, which took a while. I didn't have any issues personally but I saw some of the trials that the support and then the engineering teams went through. It made me a little anxious, watching that process.

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WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability is fine. There's not much for me to really say about scalability. Adding disk is really the scalability factor, for right now. We only have two shelves of storage disks so I don't have any concerns about or needs for scalability.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Support was responsive.

WHAT WAS OUR ROI?

I am not sure we've gotten to the point of getting a return because we've spent three years investing in trying to build out our SAS platform. I'm not sure we're there yet.

WHAT OTHER ADVICE DO I HAVE?

Vet out your use case sufficiently, make sure you understand what you are trying to achieve and how you are trying to achieve it. Do your best to leverage the gambit of functionality, as opposed to focusing on one area. I rate it at eight out of ten. The best would be no issues, no concerns. I can't imagine I'd give anyone a ten, to be honest. To achieve that is pretty hard. I wouldn't not recommend Unity.