

The Dell EMC logo consists of a blue square containing the text "DELLEMC" in white, uppercase letters.

DELLEMC

Dell EMC Unity

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Systems Engineer at a financial services firm with 501-1,000 employees

SystemsEbddd4

WHAT IS OUR PRIMARY USE CASE?

It is used for deduplication and encryption.

HOW HAS IT HELPED MY ORGANIZATION?

Easy to scale Easy to maintain

WHAT IS MOST VALUABLE?

Easy to use management. I like that it is wizard-driven. In past iterations, it has made it easier to cross-train the team.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is very stable.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability definitely meets our businesses requirements. It is highly scalable.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

The technical support is good. However, the support portal needs fixing. Accessing a service request on the support portal seems to be a bit difficult, as opposed to just calling the 800 number. I do think it has improved over time.

HOW WAS THE INITIAL SETUP?

The initial setup is straightforward.



[Read 106 reviews of Dell EMC Unity](#)

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Go with the virtual appliance versus the hardware.

WHAT OTHER ADVICE DO I HAVE?

We integrate the solution with VMware. There have been some cost involved with this. Most important criteria when selecting a vendor: the relationship.

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