



Dropbox

Review From A Customer



[Read 6 reviews of Dropbox](#)

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Founder / Singapore Web Hosting / Domain Name Registration / Enterprise Exchange at a tech services company with 1-10 employees

it_user367137

WHAT IS MOST VALUABLE?

File syncing is the most valuable feature. I use it every day to sync files across to the cloud.

HOW HAS IT HELPED MY ORGANIZATION?

Dropbox Business allows me to sync important work related files across multiple devices, which is important for collaboration.

WHAT NEEDS IMPROVEMENT?

The connectivity and start-up need improvement. Sometimes, it takes a while to start Dropbox services and files are not synced.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have used Dropbox for four to five years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Yes, sometime it may have issue while connecting from China

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

So far, we have encountered an outage once about three years ago.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Dropbox allows us to upgrade to increase space.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We have seldom contacted technical support.



[Read 6 reviews of Dropbox](#)

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We have been using Dropbox all along.

HOW WAS THE INITIAL SETUP?

The setup is relatively easy and straightforward.

WHAT OTHER ADVICE DO I HAVE?

Do plan the storage space needed and upgrade accordingly.

Learn more: [Read 6 reviews of Dropbox](#)