



Dundas Dashboard

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Software Developer at a tech services company with 501-1,000 employees

it_user258891

WHAT IS MOST VALUABLE?

It has easy access to the data cube.

WHAT NEEDS IMPROVEMENT?

Documentation for developers Dashboard scripting

FOR HOW LONG HAVE I USED THE SOLUTION?

I used it from 3/11/2014 to 12/1/2014.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Updating the application to newer versions consistently failed and had to be repeated multiple times per server.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Random and obscure errors with poor exception details.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Deployment of new dashboards to a multi-server environment could be a hassle.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 8/10. Technical Support: 6/10. It's geared more towards users rather than developers.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We have since moved on from Dundas, and instead developed an internal solution.



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HOW WAS THE INITIAL SETUP?

It was mostly straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We implemented it in-house.

WHAT WAS OUR ROI?

None.

WHICH OTHER SOLUTIONS DID I EVALUATE?

It's not a development platform. It is meant for end users. Developers only required for custom user-store implementation, custom setup, etc. If quick dashboards are required without heavy features or customization, and there is no dedicated BI/Analytics developer, then Dundas Dashboards works fine.

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