



Ekahau Site Survey

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant at a consultancy with 1-10 employees

Christy Miller, CEO
At Bcl, BI Csi Rccd

WHAT IS MOST VALUABLE?

Importing DWG files that identify the types of walls, doors, glass, and other structural materials is valuable. The other useful tool is the ability to enter the exact model number of an access point to get accurate planning information.

HOW HAS IT HELPED MY ORGANIZATION?

We can do a predictive survey in half the time it used to take, now that we can import CAD files and identify wall types.

WHAT NEEDS IMPROVEMENT?

Being able to import BIM files

FOR HOW LONG HAVE I USED THE SOLUTION?

I have used it for five years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

We have not encountered any deployment issues.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We have not encountered any stability issues.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We have not encountered any scalability issues.



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HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Customer service is excellent; always there to answer questions or assist with an issue; very open to feedback on how to improve the product. Technical Support: Technical support is excellent.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

We did not previously use a different solution.

HOW WAS THE INITIAL SETUP?

The setup was straight forward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

An in-house team implemented it.

WHAT WAS OUR ROI?

ROI was less than a year.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

This product is priced aggressively compared to other products; well worth the investment.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Before choosing this product, we also evaluated AirMagnet.

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