



DELL EMC

EMC VMAX

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



User at a tech services company with 10,001+ employees

it_user159387

VALUABLE FEATURES

Virtual Provisioning, Auto provisioning and FAST VP.

IMPROVEMENTS TO MY ORGANIZATION

Before VMAX, it was a huge task to provision storage to a host but with VMAX Auto provisioning it has become just a matter of few clicks. The VMAX virtual provisioning feature helps us save cost.

ROOM FOR IMPROVEMENT

1) It is still expensive. 2) Front-end port throughput should be higher than what it is currently. 3) Restriction on storage and system bay ordering/placement should be gone.

USE OF SOLUTION

More than 4 years now.

DEPLOYMENT ISSUES

It is the most stable storage product I have worked with.

STABILITY ISSUES

It was deployed by EMC itself. No issues faced.

SCALABILITY ISSUES

We did not encounter any issues as we had planned expansion well before its deployment but in an environment where scalability was not planned before deployment, storage bay placement/ordering could cause some issues. New VMAX model (40K) sort out this issue by allowing 25 meters spanning between system and storage bay.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: It is one of the best support I have worked with. Technical Support: It is one of the best support I have worked with.

PREVIOUS SOLUTIONS

No

INITIAL SETUP

It was setup by EMC itself but its not a straightforward setup. Loads of planning is required to set it correctly.

IMPLEMENTATION TEAM

Vendor.

OTHER ADVICE

If someone is looking for a product that can give the best performance under heavy load then this is the product they must go for. We are running a big infrastructure of voip services on it and we don't get any complaint of latency of delays from our customers.

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