



FireEye Network Security Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



NetworkEngineer informaton security at a tech services company with 51-200 employees

it_user298434

VALUABLE FEATURES

Call back Zero day attack

IMPROVEMENTS TO MY ORGANIZATION

We have discovered different malware which was basically a zero day attack and call back.

ROOM FOR IMPROVEMENT

Cluster option is not available in NX, and for false positives we need some customization configuration available, such as a whitelist.

USE OF SOLUTION

I've used it for one year.

DEPLOYMENT ISSUES

No issues encounter.

STABILITY ISSUES

No issues encounter.

SCALABILITY ISSUES

No issues encounter.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: It's very good. Technical Support: It's very good.

PREVIOUS SOLUTIONS

Different IPS and end point products were used. FireEye has a different concept for the handling of ATP and malware with a virtual machine which resides in their box.

INITIAL SETUP

It was simple and straightforward.

IMPLEMENTATION TEAM

We have implemented it ourselves on customer premises.

OTHER ADVICE

It is a good product to implement, especially where the existing technology fails to detect zero day attacks.

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