



# FireMon

# Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Information Security Engineer at a insurance company with 1,001-5,000 employees

**it\_user456099**

### **WHAT IS MOST VALUABLE?**

It's provided us with proactive security intelligence so we can act before we have a security breach.

### **HOW HAS IT HELPED MY ORGANIZATION?**

FireMon allows us to monitor and assess our network, giving continuous visibility into and control over firewall infrastructure, network security policies and underlying IT risk.

### **WHAT NEEDS IMPROVEMENT?**

The reporting needs some improvement to ensure that we are provided with consistent data across each firewall device on the network.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I've been using it for two years.

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

There were no issues with the deployment.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

We had no issues with the performance.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

It's been able to scale for our needs.



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**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

8/10

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

This is my first time using a solution like this.

**HOW WAS THE INITIAL SETUP?**

It's quite straightforward.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

We had it implemented by a vendor team.

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