



FortiGate-VM

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



BETHEL SCIENCE AND MATH CONTENT
COACH with 51-200 employees

Kevin Cummings

HOW HAS IT HELPED MY ORGANIZATION?

Use of this product does not require daily interactions, like our previous firewall service option.

WHAT IS MOST VALUABLE?

Simplicity of daily operations would be my favorite facet of this gem.

FOR HOW LONG HAVE I USED THE SOLUTION?

Less than one year.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues. Operations have been flawless, so far.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues noted.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support has been super responsive and dedicated to getting any challenges resolved.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We had a previous solution and switched due to a corporate decision to eliminate some subscription fees.

HOW WAS THE INITIAL SETUP?

This product was nearly plug and play. There are some tables and rules to make custom decisions based on our daily workloads and philosophy as an educational setting.



WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

I was not involved in that aspect. Therefore, I cannot provide information along these lines.

WHICH OTHER SOLUTIONS DID I EVALUATE?

I was not involved in the corporate decision-making.

WHAT OTHER ADVICE DO I HAVE?

Draw out a plan of what traffic to unconditionally allow (whitelist) and what traffic to restrict under what conditions, before you even unwrap the box. It has taken me a little while to gain confidence in this product, but I am there now. There were challenges during setup, and many of them were self-inflicted.

Learn more: [Read 10 reviews of FortiGate-VM](#)