



Fortinet FortiWeb

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Network System Administrator at a tech services company with 201-500 employees

NetworkS4e03

HOW HAS IT HELPED MY ORGANIZATION?

We were able to protect our web servers from outside attacks. It has really helped us with publishing servers which were published on Microsoft Forefront TMG.

WHAT IS MOST VALUABLE?

All of its feature are valuable to us. If you ask me which is the most valuable, it is the load balancing, then I would say the security features. Publishing OWA is also a good feature.

WHAT NEEDS IMPROVEMENT?

We started with FortiWeb400C, then we did an upgrade to FortiWeb 400D. I had some small problems when I was upgrading firmware. After the upgrade, some of my certificates were deleted. The false positives are also annoying.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We did not encounter with any stability issues.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We did not encounter with any scalability issues.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Fortinet technical support is really good. I would give them a nine out of 10.



Fortinet FortiWeb

[Read 13 reviews of Fortinet FortiWeb](#)

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We did not use a WAF before. We used Microsoft TMG, but it is not a WAF.

HOW WAS THE INITIAL SETUP?

Initial setup is straightforward, and it is not too complex.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It really pays off to buy licences for multiple years.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No.

WHAT OTHER ADVICE DO I HAVE?

It is a really good product. It is worth using in your network.

Learn more: [Read 13 reviews of Fortinet FortiWeb](#)