



Grovo

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Talent Manager with 1,001-5,000 employees

it_user186810

WHAT IS MOST VALUABLE?

Most valuable features of Grovo are creating your own trainings, and being able to upload your own stuff alongside their content.

HOW HAS IT HELPED MY ORGANIZATION?

It has put the power at the local level -- we aren't pushing down, from corporate, what people should be training on. Local administrators can now decide that.

WHAT NEEDS IMPROVEMENT?

Grouping and assigning trainings. Also, would like another admin layer built into the product.

FOR HOW LONG HAVE I USED THE SOLUTION?

We have been using Grovo for a few months.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Haven't really deployed company-wide yet -- no issues yet.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No, we have not had any issues with stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No, we have not had any issues with scalability.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: AMAZING. AMAZING. AMAZING. It's a huge reason why we decided to go with Grovo. The support is unmatched. Technical Support: Amazing -- again, unmatched.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

The other one was stagnant, boring, and we only got 2 30 min, pre packaged modules per month.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated Skillshare, Target Internet, and The Knowledge Engineers.

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