

HCL

HCL Connections

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Accounting manager at a transportation company with 501-1,000 employees

it_user616614

WHAT IS MOST VALUABLE?

The most valuable feature is Files, because we are working together with our accounting department in different countries.

HOW HAS IT HELPED MY ORGANIZATION?

It's much easier to have control of what's been done and what's not been done. We can even write comments on the board, and again get all the updates when something has been done.

WHAT NEEDS IMPROVEMENT?

For instance, when you open a Microsoft Excel spreadsheet, you just get a copy of it; you can't put it up again.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Stability is perfect.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I have not used technical support.

HOW WAS THE INITIAL SETUP?

I wasn't actually involved in the initial setup.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

When looking for a vendor, price is the most important factor for us.

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WHAT OTHER ADVICE DO I HAVE?

Just do it right now.

Learn more: [Read 2 reviews of HCL Connections](#)