



HPE 3PAR Flash Storage Review From A Customer

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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Infrastructure Team Lead at a energy/utilities company with 501-1,000 employees

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VALUABLE FEATURES

Replication between sites Migration Dynamic Provisioning Tearing Manageability Easy user interface

IMPROVEMENTS TO MY ORGANIZATION

A real example is that before 3PAR, the nightly batch job would start at 7:30 PM and run until the next day in the afternoon, until around 2:00 PM. Now with the 3PAR storage platform, the night batch job starts at the same time (7.30 PM) and finishes at 4.00 AM (instead of 2:00 PM the next day).

ROOM FOR IMPROVEMENT

Firmware stability could be improved. Apart from that I can't think of anything else.

USE OF SOLUTION

We have been using this solution for more than a year. 3PAR 10400 (Production) and 7400 (DR - location)

DEPLOYMENT ISSUES

No issues with the deployment and we had very good support from the vendor. It's very easy to get it going.

STABILITY ISSUES

A part of the firmware for the controller had a bug that caused some issues while doing the Dynamic tiering, however once we upgraded it was fixed.

SCALABILITY ISSUES

No, there is plenty of room to grow.

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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: On a scale from 1-10 I will give them a 9. Technical Support: We had a quick turnaround time with one issue, and even a dedicated engineer working with us even though the issue was on the network side for the replication. Overall, we have very good support.

PREVIOUS SOLUTIONS

We had a XP24K and a EVA 6000 and we were experiencing challenges in replication and doing tiering. That was one of the main reasons we chose to switch.

INITIAL SETUP

It is very straight forward. Any person with basic storage knowledge can do the installation, with no specific training required.

IMPLEMENTATION TEAM

We implemented through a vendor for the production site, PKA Technologies, and using what we learned, we have implemented the DR site in-house. They are very helpful, and even after the implementation they have provided support for troubleshooting on the network issue.

ROI

According to the performance and scalability of the product, a rough calculation is that in three years we will be able to get an **ROI**.

PRICING, SETUP COST AND LICENSING

Original cost was about \$2 million. Day to day, it's just the cost of the power to run the hardware.

OTHER SOLUTIONS CONSIDERED

We evaluated Hitachi HUS VM, and EMC alongside 3PAR.

OTHER ADVICE

We are using the SSD but not flash. Even without that part, we are very satisfied with the performance. It is reasonable and good product.

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