



# HPE 3PAR Flash Storage Review From A Customer

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## Review by a Real User

Verified by IT Central Station



Jay Liu

Manager Of Storage And Network Engineer at a financial services firm with 201-500 employees

### **WHAT IS OUR PRIMARY USE CASE?**

Our use case is primary storage.

### **HOW HAS IT HELPED MY ORGANIZATION?**

Forest who actually take a back up of our databases, like snapshot, to another volume and snapchat to be melded for a different operating systems, which has helped us tremendously as far as speed and time to completion.

### **WHAT IS MOST VALUABLE?**

It is very easy to manage. I can provision disks and monitor the performance easily.

### **WHAT NEEDS IMPROVEMENT?**

I would like to see the reliability improve. While it has been a good product, the QA of the product could be done a little more thoroughly.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

One to three years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

We had a rocky start. It has been stable for last year or so.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

It should meet our needs going forward.

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### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Support has been great. We find the people knowledgeable, and it is easy to find the right person for anything. We did have a rocky start. However, support has been with us all the way to remedy issues.

### **HOW WAS THE INITIAL SETUP?**

The initial setup was straightforward and easy to setup. It can be done in a couple of days.

### **WHAT WAS OUR ROI?**

It has greatly reduced my management overhead time. Therefore, it has been good.

### **WHAT OTHER ADVICE DO I HAVE?**

The performance is pretty good and the usability is excellent. The only thing which will downgrade it is the stability.

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