



HPE ProLiant DL Servers

Review From A Customer

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Director of Infrastructure with 501-1,000 employees

it_user252615

VALUABLE FEATURES

I like the centralized systems, and I like the fact that they're rugged. When they get delivered to you, there are no failures and they've already been tested and ready to go. For us it was important because we had to install about 20 of them in one week.

IMPROVEMENTS TO MY ORGANIZATION

It's more an Intel advantage. The fact that the Gen9 relies on the latest CPUs from Intel, it's a very high density of processing power that serves our needs greatly.

ROOM FOR IMPROVEMENT

By default on the Gen9 server, they remove the screenports and USB ports in front of the servers, and you have to purchase them. I didn't know that beforehand. Now, when I troubleshoot things I have to connect things in the back. The new design should fix that.

STABILITY ISSUES

Out of the 40 servers we've added, there's only been one incident of a hardware issue in almost three years. It was resolved very quickly.

SCALABILITY ISSUES

Very good. Our business model relies on high scaling of code and adding servers to support that. For us, we need that sufficient processing power, which has been very good.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

If anything, they're over-caring – they'll chase you down if they see any problem. We had an issue opened and they really made sure it was resolved.

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PREVIOUS SOLUTIONS

Growth – our biggest problem is spontaneous growth. We sign new customers and our processing requirement levels spike, and we needed to meet that demand.

INITIAL SETUP

Very straightforward – we got them out of the box, racked them and they were good to go.

OTHER SOLUTIONS CONSIDERED

Oracle Sun Servers and IBM. Based on past experiences (we've used both, and were previously a mixed environment), they weren't quite as stable as HP.

OTHER ADVICE

It's good, but the display ports are ill-designed. We look for stability when choosing a new vendor. It's extremely important to us. But, find a local partner to make sure that you make the right choice. I'm from Montreal, so I use ACCII, so build your order to fit your needs. Understand all the options available to you to fit your workload, not the other way around.

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